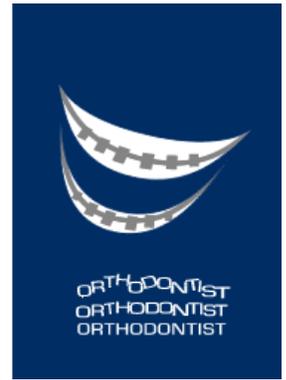


COURTNEY ORTHODONTICS ON ELMIRA

MICHAEL D COURTNEY

BDS, MDS (ORTH), MRACDS (ORTH)
REGISTERED SPECIALIST ORTHODONTIST
NZAO ACCREDITED PRACTICE

9 Elmira Avenue
PO Box 5464
Palmerston North 4441
New Zealand
Telephone (06) 354 9606
Facsimile (06) 354 9608
Email reception@courtneyortho.co.nz



FEES FOR ORTHODONTIC TREATMENT

Introduction This tells you exactly what is included, or not included, in the treatment fees.

Treatment Fees The treatment fees discussed with you include:

- The fitting of braces.
- All adjustments, materials, treatment visits, and removal of the braces.
- The making and fitting of initial retainers.
- One year of care following the removal of the fixed braces.

Additional Fees Fees are charged in addition to the treatment if:

- We need to replace lost or broken appliances (this includes retainers).
- Some previously unidentified problem develops.
Example: Unfavourable growth of the jaws.
- Your treatment is prolonged because you do not follow your orthodontist's instructions.
Example: Not wearing elastics as directed, poor care of appliances, bad eating habits.

Treatment not included in the fee The following are not included in the fee:

- Pre-treatment consultations.
Diagnostic tests and records.
Planning of treatment.
- Services provided outside our office.
Example: Extractions or surgical uncovering of teeth.
- X-rays during or after treatment to check on unusual jaw growth, wisdom teeth or any other condition outside that being treated.

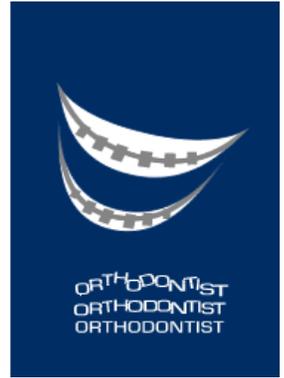
Financial Policy on following page...

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Financial Policy

Introduction

Orthodontics can be expensive and, because of this, we try to make payments for treatment as easy and simple as possible.

Payment

With fixed braces the treatment fees are due when your orthodontic appliances are fitted. However there are four options available for payment of the treatment:

- **Payment in full at the start of treatment.**
You may deduct 5% from the treatment fee. Payment must be made on or before the day that the appliances are fitted.
 - **Monthly Payment Plan.**
An initial payment must be made on or before the day the appliances are fitted. The remaining balance is paid in equal monthly instalments over the expected treatment duration.
 - **Extended Payment Plan.**
An initial payment must be made on or before the day the appliances are fitted. The remaining balance is collected by equal quarterly (three monthly) instalments over the expected treatment duration.
 - **Let's talk it over.**
We are happy to discuss other arrangements if the above plans are unsuitable for you.
-

Payment Methods Methods of payment are: Mastercard, Visa, personal or bank cheque, Eftpos, cash or by automatic payment.

Late Fees

We charge a fee of \$7.00 each month on any accounts not settled within 21 days of the due date. We reserve the right to charge interest on overdue accounts.

Debt Collection

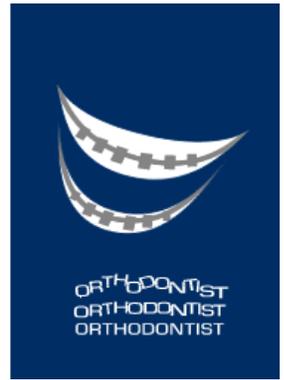
If we are forced to use the services of a debt collection service, fees will be charged to the debtor.

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GST

All fees are GST inclusive, unless otherwise stated.

Difficulties with payment

If you have any problems with your payments, please contact our office. We are prepared to restructure your payments to prevent you having problems with your account.
